

VICSEG New Futures (21203)

2019 RTO Performance Summary Report

This report details the **2019** results of the *Student Satisfaction Survey* and from the *Employer Satisfaction Survey*, as well as results from previous years of the surveys (where available). The below overview presents the key Performance Measures across **Student experience**, **Student outcomes**, and **Employer feedback**.

In 2019, 580 students from VICSEG New Futures (21203) took part in the survey. This is a response rate of 53.8%. The average response rate for all of Victoria was 35.7%.

In 2019, 528 of the respondents in the survey were completers and 52 were early leavers.

Performance measures

This table provides an overview of the 11 performance measures and is followed by a detailed analysis of these results.

	VICSEG New Futures			2019 average
	2019	2018	Trend	Victoria
Student experience				
Proportion of VET students who were satisfied with training provided by VICSEG New Futures	93.3% ▼	94.2%		77.5%
Proportion of VET students who reported a positive perception of teaching	86.2% ▲	85.1%		68.3%
Proportion of VET students who reported a positive perception of the assessment process	88.4% ▲	87.7%		69.5%
Proportion of VET students who were satisfied with generic skills and learning experiences	73.8% ▲	70.2%		46.8%
Student outcomes				
Proportion of VET students who achieved their main reason for training	88.1% ▲	86.6%		73.5%
Proportion of VET students with an improved employment status after training	49.4% ▼	49.8%		45.2%
Proportion of VET students who went on to further study at a higher level than their completed training	28.1% ▼	31.2%		19.9%
Proportion of VET students who would recommend VICSEG New Futures	92.6% ▲	91.7%		76.0%
Employer feedback				
Proportion of employers who were satisfied with training provided by VICSEG New Futures	%	%		78.5%
Proportion of employers who would recommend VICSEG New Futures	%	%		73.6%
Proportion of employers who reported improvement in the generic skills of their apprentices and trainees	%	%		59.5%

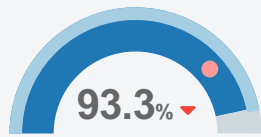
▲ Higher than previous year ▼ Lower than previous year

Student experience summary

Legend

VICSEG New Futures ■ 2019 ■ 2018 ● 2019 Victorian average ▲ Higher than previous year ▼ Lower than previous year

Proportion of VET students who were **satisfied with training** provided by VICSEG New Futures

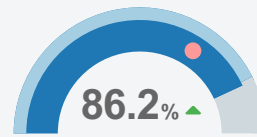


2019 n = 541

This measure is based on the proportion of students who reported that they were "Very satisfied" or "Satisfied" with training provided by the RTO, exclusive of missing items and 'not applicable' responses.

	2017	2018	2019
Overall, how satisfied are you with your training?	92.3	94.2 ▲	93.3 ▼

Proportion of VET students who reported a **positive perception of teaching**

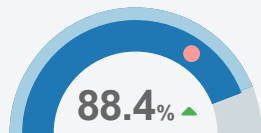


2019 n = 551

This measure is based on the proportion of students who reported that they were "Very satisfied" or "Satisfied" with all three components of the question, exclusive of missing items and "Not applicable" responses.

	2017	2018	2019
Clearly taught the subject	91.2	90.2 ▼	92.5 ▲
Understood your learning needs	92.5	92.4 ▼	92.5 ▲
Had current industry experience	91.1	91.5 ▲	89.2 ▼

Proportion of VET students who reported a **positive perception of the assessment process**

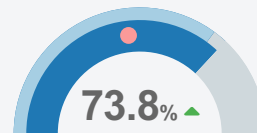


2019 n = 545

This measure is based on the proportion of students who reported that they were "Very satisfied" or "Satisfied" with all three components of the question, exclusive of missing items and "Not applicable" responses.

	2017	2018	2019
Clearly outlined to you	92.2	92.8 ▲	93.6 ▲
Appropriate for your studies	93.2	94.6 ▲	93.2 ▼
Carried out as outlined to you	91.0	91.5 ▲	90.8 ▼

Proportion of VET students who were satisfied with **generic skills and learning experiences**



2019 n = 573

This measure is based on the proportion of students who reported that they were "Very satisfied" or "Satisfied" with all six components of the question, exclusive of missing items and "Not applicable" responses.

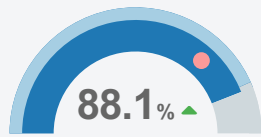
	2017	2018	2019
English writing skills	88.1	87.5 ▼	89.3 ▲
Numerical skills	82.9	80.9 ▼	85.7 ▲
Problem solving skills	90.2	90.4 ▲	89.5 ▼
Team working skills	92.1	92.2 ▲	91.8 ▼
Self-confidence	92.7	92.6 ▼	93.7 ▲
Career outlook	84.4	86.3 ▲	87.2 ▲

Student outcomes summary

Legend

VICSEG New Futures ■ 2019 ■ 2018 ● 2019 Victorian average ▲ Higher than previous year ▼ Lower than previous year

Proportion of VET students who **achieved their main reason for training**

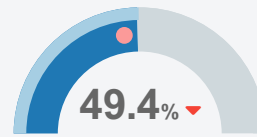


2019 n = 580

This measure is based on the proportion of students who reported they “Strongly Agree” or “Agree” that they achieved their main reason for undertaking training.

	2017	2018	2019
You achieved your main reason for doing the course	85.4	86.6 ▲	88.1 ▲

Proportion of VET students with an **improved employment status after training**



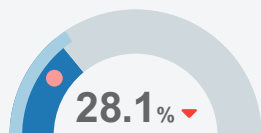
2019 n = 468

This measure is based on student responses to nine questions. Students had an “improved employment status after training” if they were employed before training and afterwards had greater responsibility, a promotion, started a new role, earned more, worked more hours, gained extra skills, completed an apprenticeship/traineeship or set up a business. For those that were unemployed, they had “improved employment status” if they got a job or set up a business.

The methodology used to construct this measure was changed in 2018. So, the results for 2017 have not been displayed.

	2017	2018	2019
Proportion of VET students with an improved employment status after training	-	49.8	49.4 ▼

Proportion of VET students who went on to **further study at a higher level** than their completed training

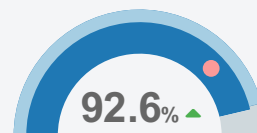


2019 n = 448

Students that commenced another course or further study were asked about the level of the new course. This measure is based on the proportion of students who reported that they were going onto further study at a higher level than the course recorded in their administrative data.

	2017	2018	2019
Proportion of VET students who went on to further study at a higher level than their completed training	26.3	31.2 ▲	28.1 ▼

Proportion of VET students who would **recommend** their RTO



2019 n = 543

This measure is based on the proportion of students who reported that they were “Very likely” or “Likely” to recommend the RTO to other students.

	2017	2018	2019
How likely would you be to recommend this training organisation to other students?	92.1	91.7 ▼	92.6 ▲

Employer feedback summary

Results from the *Employer Satisfaction Survey* will only be shown where there are five or more employers of apprentices or trainees who responded to the survey.

Legend

VICSEG New Futures ■ 2019 ■ 2018 ● 2019 Victorian average ▲ Higher than previous year ▼ Lower than previous year

Proportion of employers who were **satisfied with training** provided by VICSEG New Futures

No information to display - low response rate or not applicable

Proportion of employers who would **recommend** VICSEG New Futures

No information to display - low response rate or not applicable

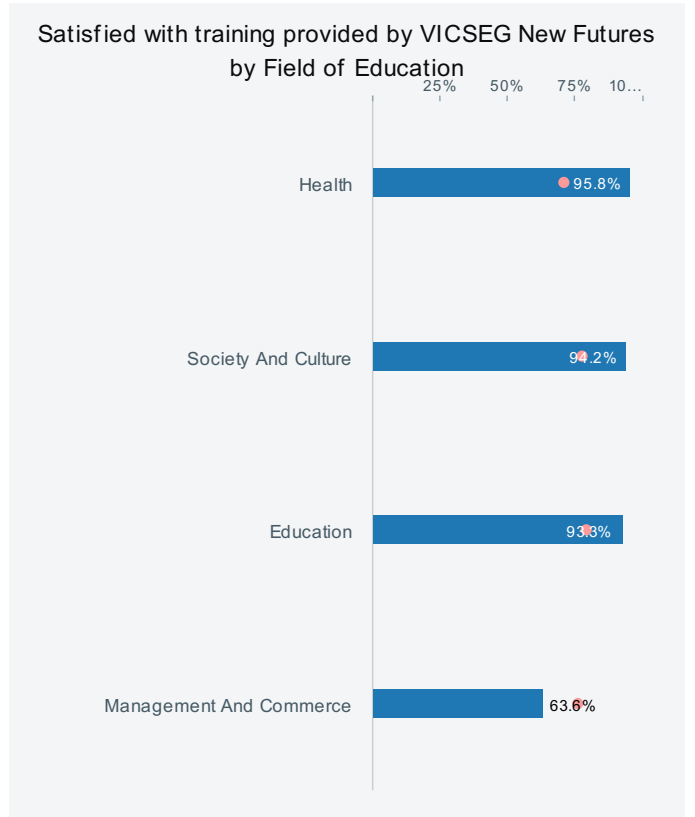
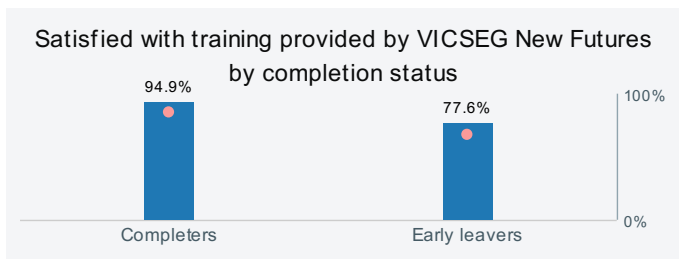
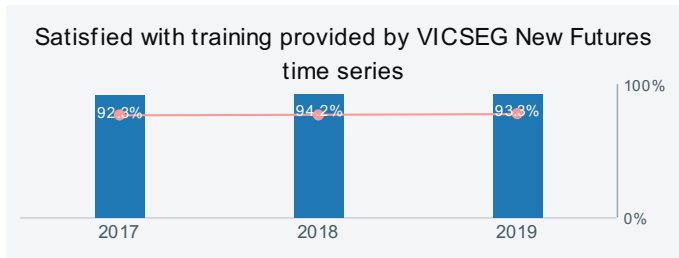
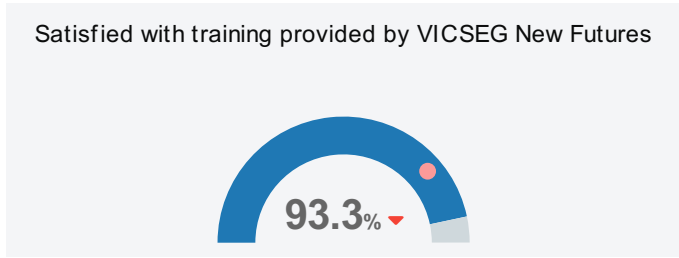
Proportion of employers who reported improvement in **generic skills**

No information to display - low response rate or not applicable

Student experience

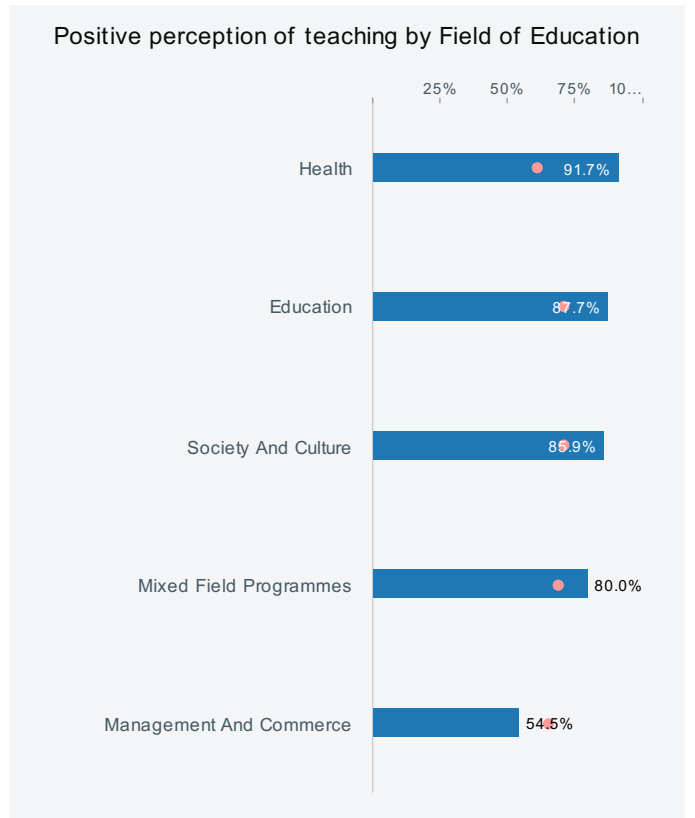
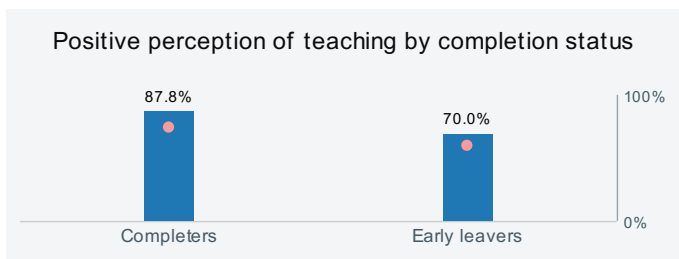
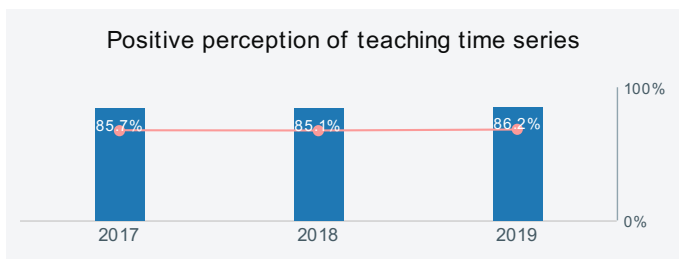
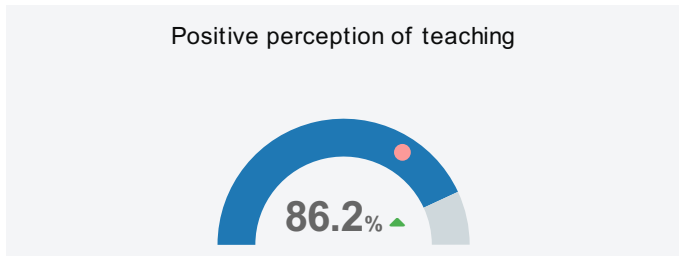
Proportion of VET students who were satisfied with training provided by VICSEG New Futures

VICSEG New Futures ■ 2019 ● 2019 Victorian average ▲ Higher than previous year ▼ Lower than previous year



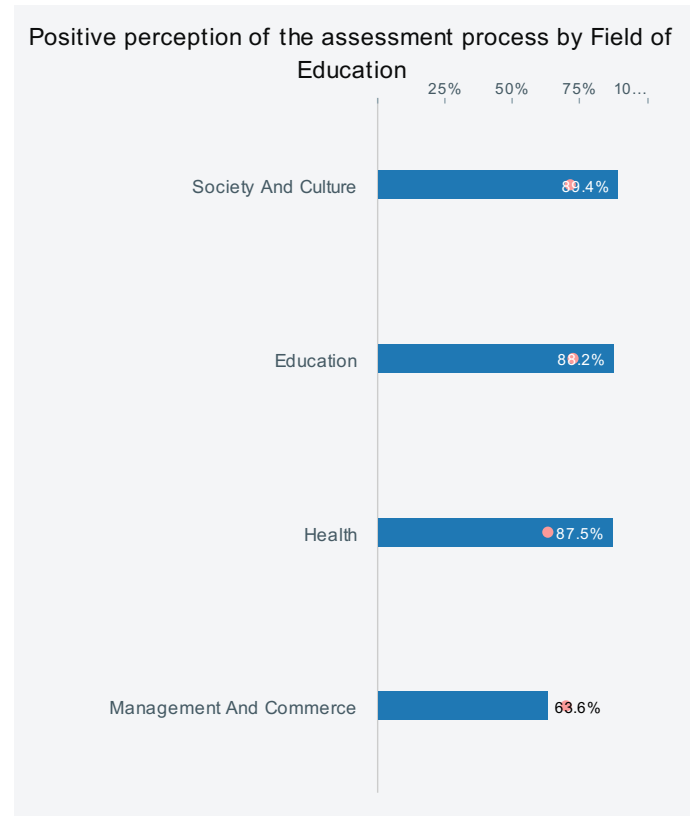
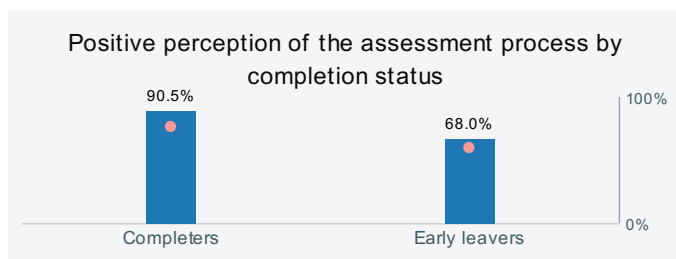
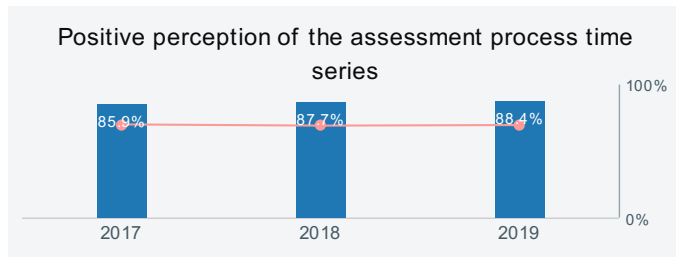
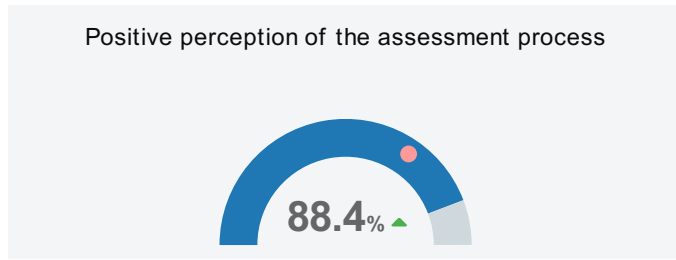
Proportion of VET students who reported a positive perception of teaching

VICSEG New Futures ■ 2019 ● 2019 Victorian average ▲ Higher than previous year ▼ Lower than previous year



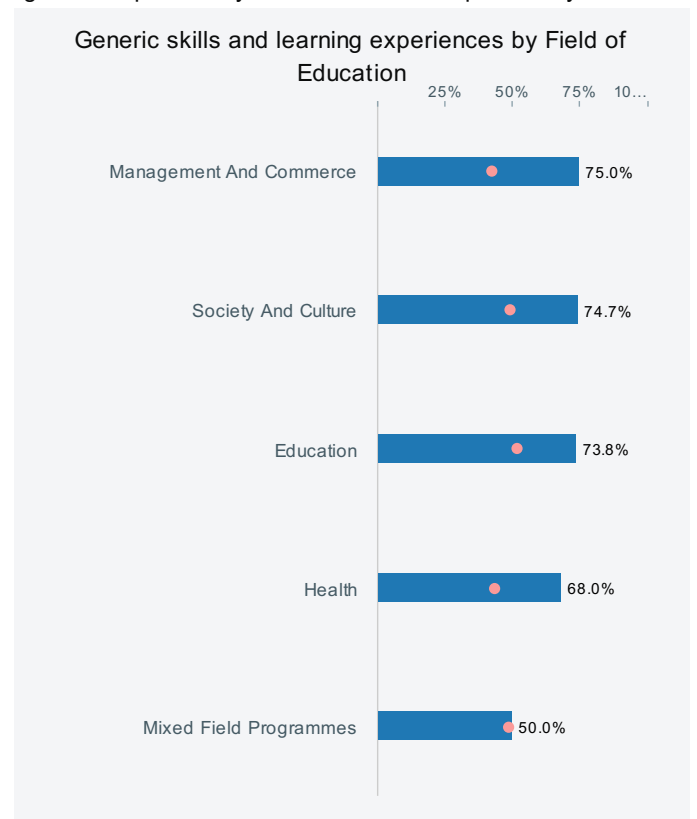
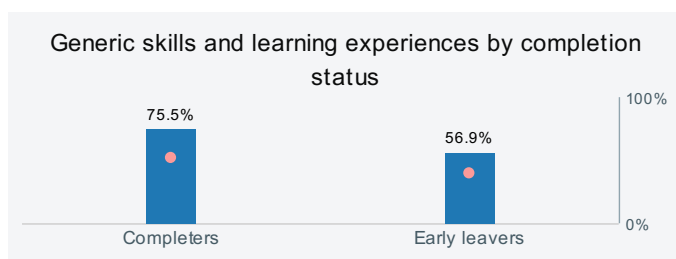
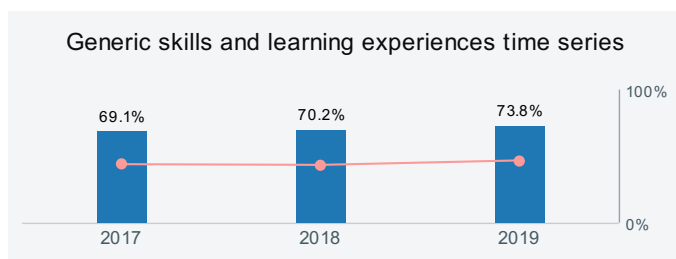
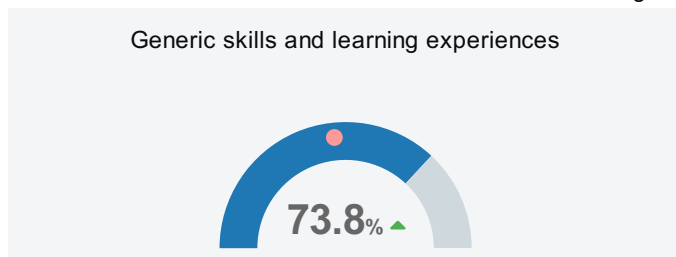
Proportion of VET students who reported a positive perception of the assessment process

VICSEG New Futures ■ 2019 ● 2019 Victorian average ▲ Higher than previous year ▼ Lower than previous year



Proportion of VET students who were satisfied with generic skills and learning experiences

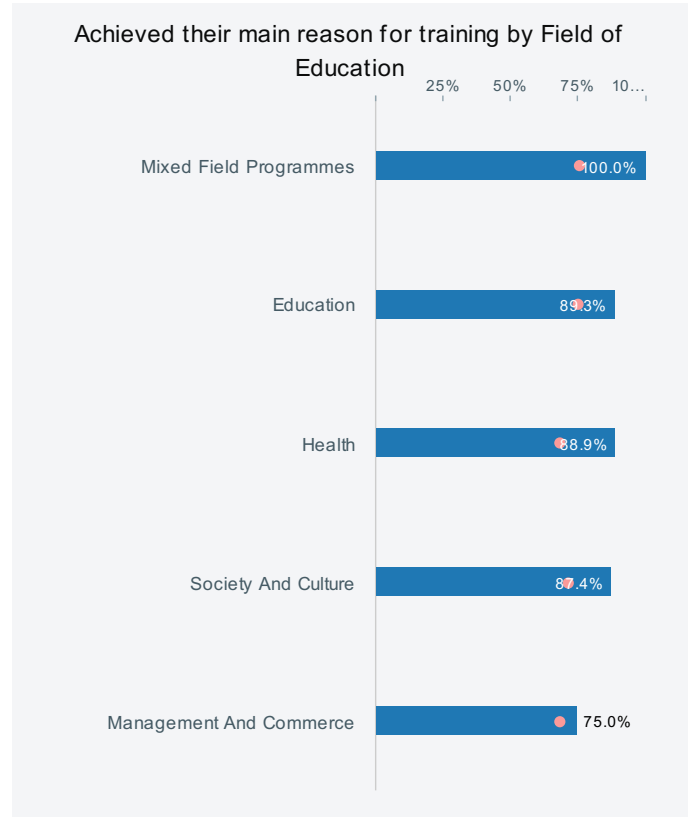
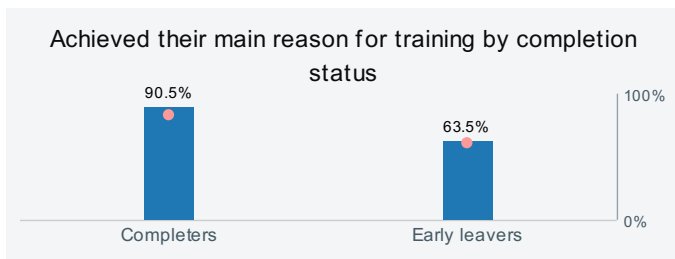
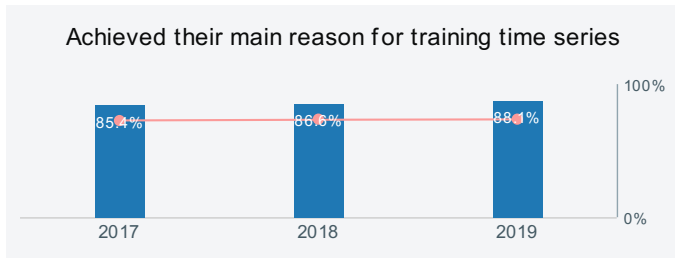
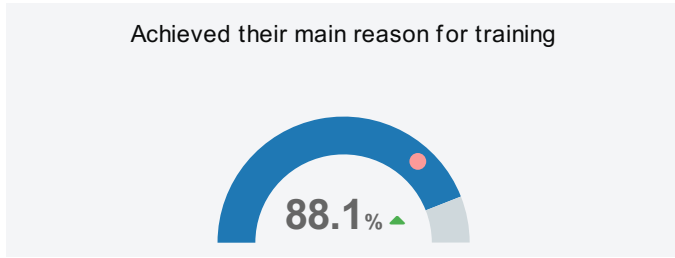
VICSEG New Futures ■ 2019 ● 2019 Victorian average ▲ Higher than previous year ▼ Lower than previous year



Student outcomes

Proportion of VET students who achieved their main reason for training

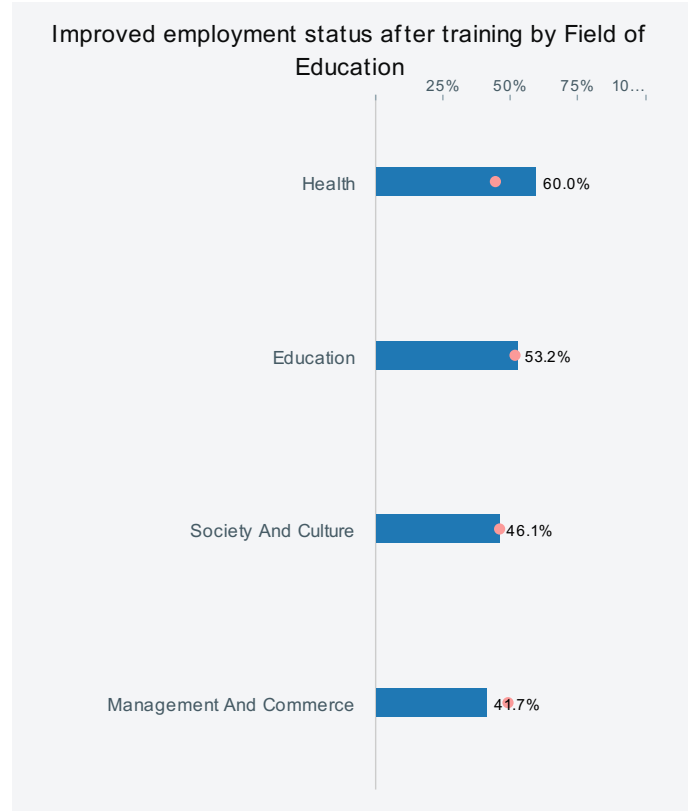
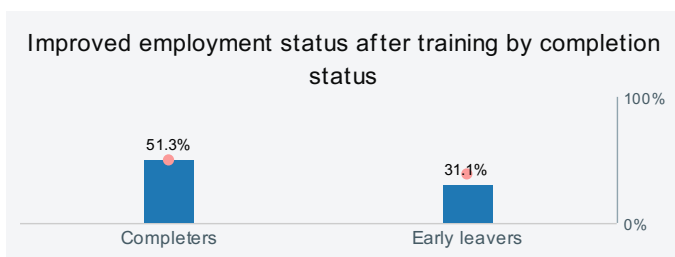
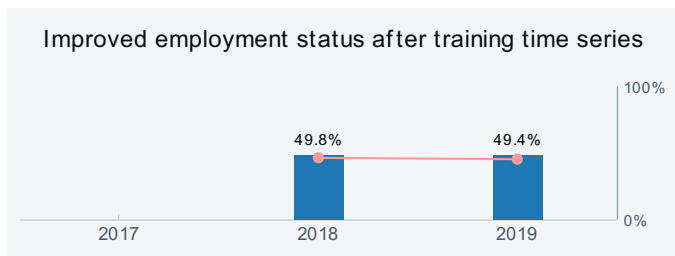
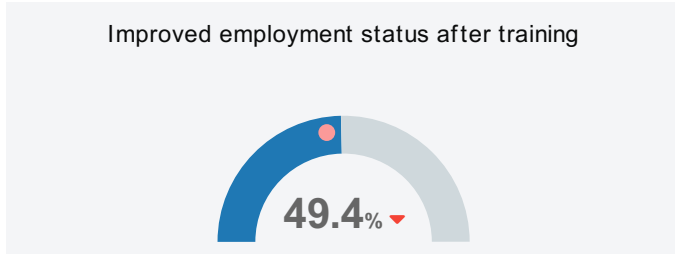
VICSEG New Futures ■ 2019 ● 2019 Victorian average ▲ Higher than previous year ▼ Lower than previous year



Proportion of VET students with an improved employment status after training

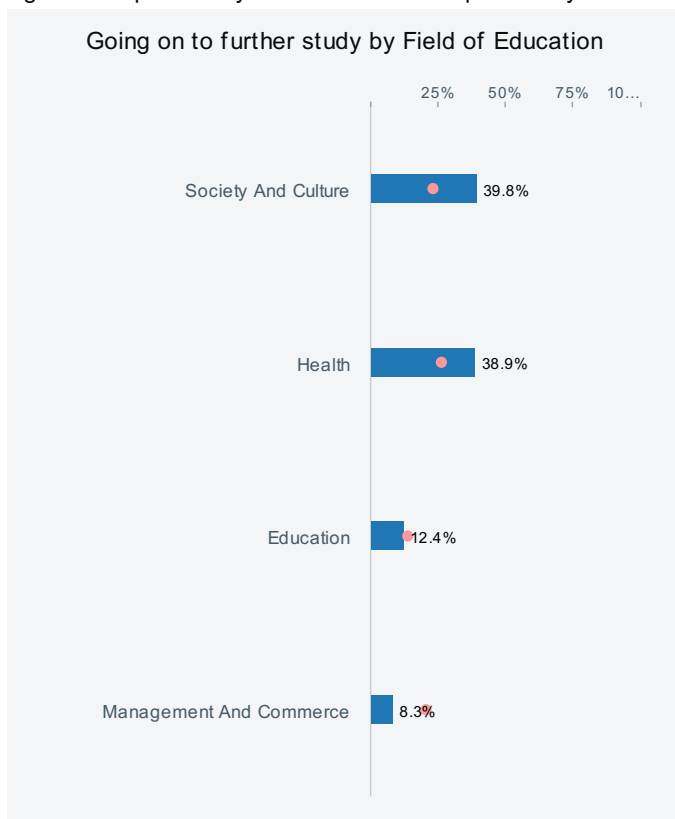
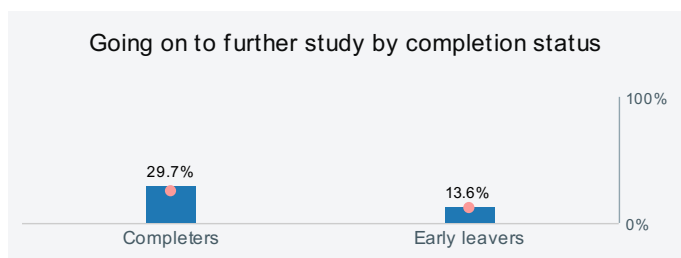
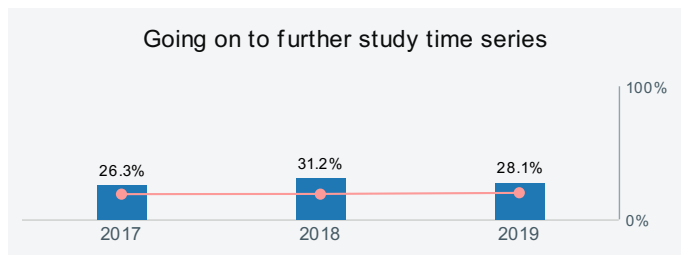
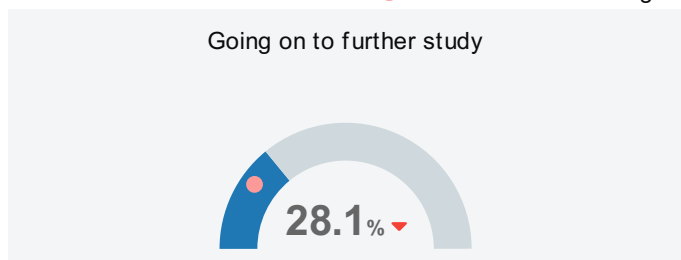
The methodology used to construct this measure was changed in 2018. So, the results for 2017 have not been displayed.

VICSEG New Futures ■ 2019 ● 2019 Victorian average ▲ Higher than previous year ▼ Lower than previous year



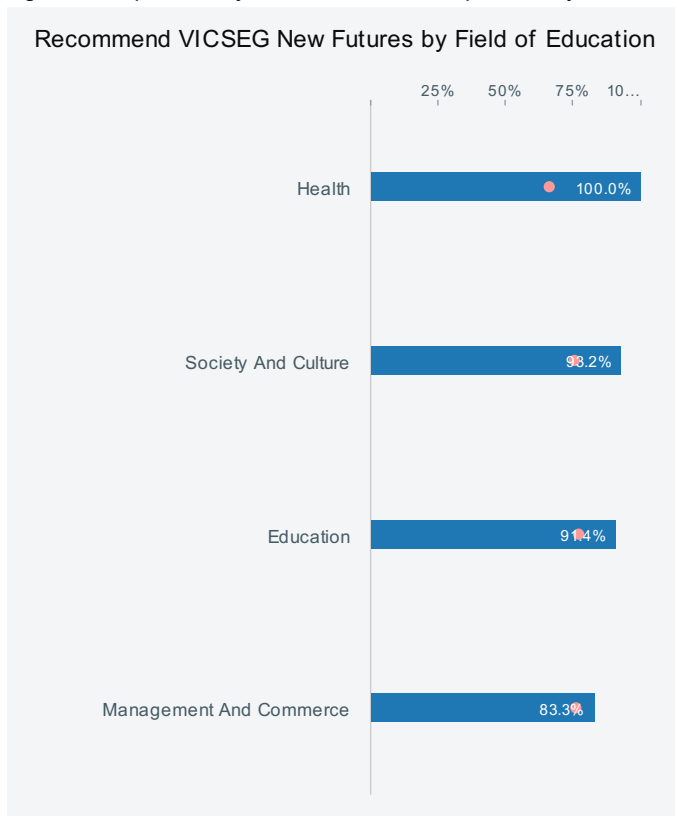
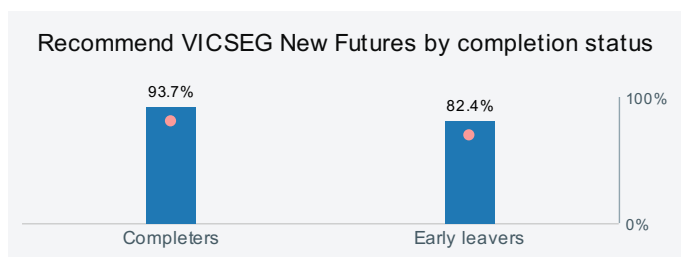
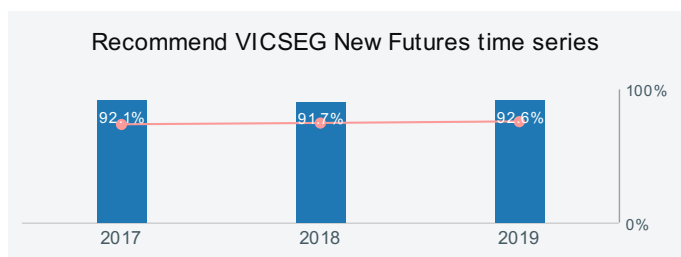
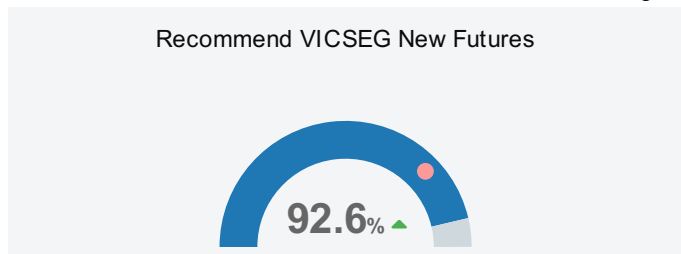
Proportion of VET students who went on to further study at a higher level than their completed training

VICSEG New Futures 2019 2019 Victorian average Higher than previous year Lower than previous year



Proportion of VET students who would recommend VICSEG New Futures

VICSEG New Futures 2019 2019 Victorian average Higher than previous year Lower than previous year



Employer feedback

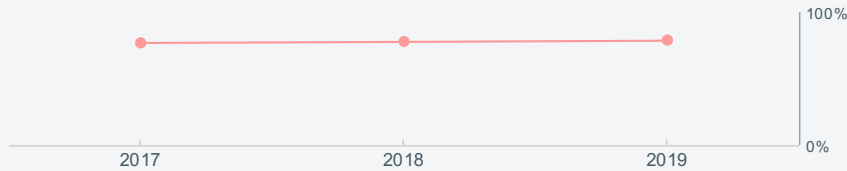
Proportion of employers who were satisfied with training provided by VICSEG New Futures

VICSEG New Futures ■ 2019 ● 2019 Victorian average ▲ Higher than previous year ▼ Lower than previous year

Satisfied with training provided by VICSEG New Futures

No information to display - low response rate or not applicable

Satisfied with training provided by VICSEG New Futures time series



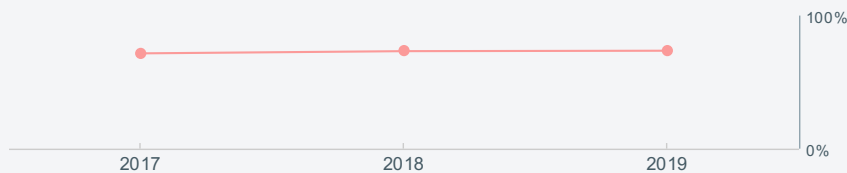
Proportion of employers who would recommend VICSEG New Futures

VICSEG New Futures ■ 2019 ● 2019 Victorian average ▲ Higher than previous year ▼ Lower than previous year

Would recommend VICSEG New Futures

No information to display - low response rate or not applicable

Would recommend VICSEG New Futures time series



Proportion of employers who reported improvement in the generic skills of their apprentices and trainees

The methodology used to construct this measure was changed for the 2017 survey. So, the 2016 results are not directly comparable to the results from 2017 onwards.

VICSEG New Futures ■ 2019 ● 2019 Victorian average ▲ Higher than previous year ▼ Lower than previous year

Improvement in generic skills

No information to display - low response rate or not applicable

Improvement in generic skills time series

