



HLT33115 **Certificate III Health Services Assistance**

New Futures Training provides nationally accredited vocational training and employment support for people from migrant, refugee and asylum seeker background.

As a **not-for-profit**, community organisation we are committed to creating opportunities for diverse communities. Our courses are industry focused, language supported and affordable. Our trainers come from diverse backgrounds with extensive industry experience.

Course overview

This entry-level course gives you the skills and hands-on experience required to work in support roles within the health industry. You will learn to work with patients and consumers under the supervision of professional health staff.

When you complete this course, you will be able to work in health care facilities including hospitals and residential facilities.

Jobs in the health care sector are expected to grow strongly over the next five years, with a growing need for support workers. Through our extensive industry connections, we work closely with employers to identify job opportunities and prepare our students for them.

Course Outcomes

This qualification can lead you to job roles such as:

- Patient Service Assistant (PSA)
- Environmental Services (Cleaning)
- Ward assistant
- Laundry assistant
- Kitchen assistant
- Orderly

Delivery mode

- In-class blended
- Flexible blended (tailor made class timetables)

Duration

- In-class, approximately 37-50 weeks
- Flexible, approximately 26-32 weeks
- Language support (Burmese), approximately 54-59 weeks

Placement

You will need to complete a **minimum 80 hours** of placement. Practical placement is organised by New Futures Training. Refer to **FAQ** for more information.

Why study with us?

New Futures Training is committed to delivering flexible training programs that cater to the cultural, employment, language and personal needs of our students.

We want to see you succeed!

Here are some of the many services available to you:



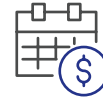
Flexible delivery mode

Allows you to customise your class timetable as per your availability and preferences.



Childcare

Leave your child in our care while you study. All our students have access to New Futures Early Learning Centres on campus at discounted rates.



Payment Plans

All our courses are government funded for eligible persons. We also offer 'Payment Plans' to assist you with course fees.



Skills Lab

Prior to placement you will receive simulated training in our state-of-the-art health facilities.



Placement

Our friendly Placement Team will help organise your placement at a location convenient to you.



Employment Opportunities Program

We work closely with employers to identify job opportunities and prepare job seekers for those roles.

Entry requirements

You will need a minimum level of skills in listening, speaking, reading and writing.

Proof of COVID-19 vaccination.

The minimum age requirement is 17 years unless an exemption has been provided.

You will need to apply for and receive a Police Check.

Considerations

May be required to work evenings, weekends and rostered shifts.

Required to be physically fit to carry out tasks.

Understanding of cultural issues in attending to the needs of individuals.

Fees

Government funding is available for eligible persons. Please refer to our fees handout, website or contact us for more information.

Units

7 Core units

CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
HLTAAP001	Recognise healthy body systems
HLTINF006	Apply basic principles and practices of infection prevention and control
HLTWS001	Participate in workplace health and safety
BSBMED301	Interpret and apply medical terminology appropriately
BSBWOR301	Organise personal work priorities and development

9 Elective units

CHCCCS002	Assist with movement
CHCCCS020	Respond effectively to behaviours of concern
CHCCCS026	Transport individuals
CHCCCS010	Maintain a high standard of service
HLTHSS009	Perform general cleaning tasks in a clinical setting
HLTFSE003	Perform kitchenware washing
CHCCCS012	Prepare and maintain beds
CHCLEG001	Work legally and ethically
CHCDIS020	Work effectively in disability support

3 Additional units

HLTWS005	Conduct Manual Tasks Safely
HLTAID011	Provide first aid
HLTFSE001	Follow basic Food Safety Practices

Braybrook

Unit 9, 6 South Road
Braybrook Vic 3019
03 8398 5000

nft@vicsegnewfutures.org.au

Coburg

11 Munro Street
Coburg Vic 3058
03 9383 2533

vicsegnewfutures.org.au

Craigieburn

Level 1, Office 2C
Building D 420 - 440
Craigieburn Rd,
Craigieburn
03 8554 1181

Epping

1E/560 High Street
Epping Vic 3076
03 8401 6700

facebook.com/VICSEG.New.Futures

Werribee

9 Bridge Street
Werribee Vic 3030
03 8754 0500



VICSEG New Futures trading as New Futures Training TOID: 21203. This training is delivered with Victorian and Commonwealth Government funding. Eligibility criteria apply. We encourage individuals with disabilities to access our training.

TOID 21203 | Version 1.1 January 2024